

1-Hour / 3-Hour Pass

- 1-hour and 3-hour passes can be purchased in advance or at the check-in counter of the Premium Lounge.
- **Advance purchase** is available only to passengers on flights operated by Air Serbia with tickets that have a 115 code.
 - While making a reservation:
 - ✓ At airserbia.com,
 - ✓ Via the Air Serbia Contact Centre,
 - ✓ At Air Serbia Offices,
 - ✓ At certain travel agencies.
 - After making a reservation:
 - ✓ Using the “My reservation” option at ariserbia.com,
 - ✓ Via the Contact Centre,
 - ✓ At the nearest Air Serbia office,
 - ✓ At the travel agency (only if the ticket was purchased at the agency),
 - ✓ While checking in at ariserbia.com.
- Advance purchase is available only for adult passengers. Air Serbia treats everyone over 12 as adults.
- Passes for children between the ages of 2 and 12 can be purchased exclusively at the check-in counter of the Premium Lounge. Children under 2 can enter for free.
- At the entrance to the Lounge, passengers are required to present their boarding passes and EDMs (Electronic Miscellaneous Documents).
- Air Serbia reserves the right to decline entrance to passengers who fail to present valid documents at the entrance of the Premium Lounge, without the obligation to refund the amount paid for the pass. The transaction slip cannot replace the Premium Lounge entrance voucher.
- Passes purchased in advance are refundable if:
 - Air Serbia is unable to carry out the flight for which the service was purchased and cancels it without an adequate replacement;
 - Air Serbia transfers you to the flight of another airline where the service is not applicable;
 - Air Serbia cannot provide the requested service or an adequate alternative (e.g. the Premium Lounge is unavailable due to operative or other reasons).
- In all other cases, the service is non-refundable.
- **Purchase at the Premium Lounge check-in counter** is available to all passengers.
- Payment methods:
 - Credit/debit cards,
 - Etihad Guest miles (special conditions apply, click [here](#) for more info).
- All passes are sold at the prices for adults. Children under 2 can enter free of charge.
- The passes purchased at the Premium Lounge check-in counter are non-refundable.

General conditions for passes and entry into the Premium Lounge apply.